Ekara training catalogue

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2022

CONTACT:

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SAS with capital of 549,728 € | RCS Nanterre B 327 139 309

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1. Purpose

The purpose of our training center is to contribute to building the skillsets and knowledge required to use our Ekara solutions optimally.

To carry out our mission, we have drawn up a set of training modules that match our customers' expectations and needs

These training modules can be followed up by a certification cycle which validates participants' expertise in the use of our tools.

2. DISCOVERY training

DISCOVERY (TRA-DISCO)	
How long	2h
How many participants	4 participants minimum; 20 participants maximum
Format	Remote via GoToWebinar
How often	On request
Requirements	None
Subjects covered	Overview of the Ekara application
Availability	Available

3. ADVANCED training modules

3.1 Ekara Web training

Initial Web (FEW01)

Initial Web (TRA-WEB1)	
How long	1/2 day
How many participants	6 participants maximum
Format	Remote via GoToWebinar or face-to-face
How often	On request
Requirements	• the latest version of Ekara Studio must be installed (tool for creating user journeys) • flows must be open and validated
Subjects covered	Participants gain hands-on experience on our Ekara Academy training platform to: • create a deployment area • create a schedule, with an in-depth look at the menu • gain detailed knowledge of the steps involved in creating journeys (basic settings, types of user journeys, scenarios, etc.) • use functions (conditionals, clicks, delays, text input) • configure a DOM element of a website • perform image captures and OCR • analyze returned measures in detail • view incident details and analyze incidents
Availability	Available

Advanced web (TRA-WEB2)

How long	1/2 day
How many participants	6 participants maximum
Format	Remote via GoToWebinar or face-to-face
How often	On request
Requirements	• the latest version of Ekara Studio must be installed (tool for creating user journeys) • flows must be open and validated
Subjects covered	• creating site parameters (site id) • manipulating dates • using shared data • using keystroke sequences • customizing error messages
Availability	February 2022

Expert web (TRA-WEB3)

How long	1/2 day
How many participants	6 participants maximum
Format	Remote via GoToWebinar or face-to-face
How often	On request
Requirements	• the latest version of Ekara Studio must be installed (tool for creating user journeys) • flows must be open and validated
Subjects covered	• creating complex journeys • defining the context of a journey (blacklist, user agent, etc.) • using variables in a journey • using shared data in more than one journey (e.g. login and password) • using neutral steps • APIs • expert analysis: comparing waterfalls • handling reports
Availability	April 2022

3.2 Ekara Business Apps training

Initial Business Apps (FED01)

Initial Business Apps (TRA-BAPP1)	
How long	1/2 day
How many participants	6 participants maximum
Format	Remote via GoToWebinar or face-to-face
How often	On request
Requirements	• the latest version of Ekara Studio must be installed (tool for creating user journeys) • flows must be open and validated
Subjects covered	• opening of applications (e.g. Adobe Reader) • configuring keyboard keys • performing image captures and OCR • detailed analysis of returned measures • incident analysis
Availability	Available

Ekara Business Apps (TRA-BAPP2)	
How long	1/2 day
How many participants	6 participants maximum
Format	Remote via GoToWebinar or face-to-face
How often	On request
Requirements	• the latest version of Ekara Studio must be installed (tool for creating user journeys) • flows must be open and validated
Subjects covered	• creating a complex scenario • using variables in a scenario • using neutral steps • detailed analysis of returned measures • incident analysis
Availability	March 2022

3.3 Ekara Mobile training

Initial Mobile (FEM01)

Mobile Initial (TRA-MOB1)	
How long	1/2 day
How many participants	6 participants maximum
Format	Remote via GoToWebinar or face-to-face
How often	On request
Requirements	• the latest version of Ekara Studio must be installed (tool for creating user journeys) • flows must be open and validated
Subjects covered	• opening applications • configuring objects of the application with their ID, Name, etc. • performing image captures and OCR • detailed analysis of returned measures • incident analysis
Availability	February 2022

Advanced Mobile (FEM02)

Advanced Mobile (TRA-MOB2)	
How long	1/2 day
How many participants	6 participants maximum
Format	Remote via GoToWebinar or face-to-face
How often	On request
Requirements	• the latest version of Ekara Studio must be installed (tool for creating user journeys) • flows must be open and validated
Subjects covered	• creating complex journeys • using neutral steps • configuring constraints (internally) • using variables in journeys
Availability	March 2022

3.4 Ekara API training

API (FEA01)

API (TRA-API1)	
How long	1/2 day
How many participants	6 participants maximum
Format	Remote via GoToWebinar or face-to-face
How often	On request
Requirements	• the latest version of Ekara Studio must be installed (tool for creating user journeys) • flows must be open and validated
Subjects covered	• using Postman • creating API-monitoring journeys
Availability	April 2022

4. Certifications

Three types of certifications are offered to validate participants' skills at a given level of expertise.

Each certification is valid for one year. For each certification, prior training is a prerequisite (at least once).

4.1 Foundations certifications

Web foundations (CEBW)

Web foundations (CERT-WEB1)	
Format	Online quiz and practical case
How often	On request
Prerequisite	Prior completion of FEW01 training
Subjects covered	Creation of a user journey without help from the instructor
Availability	January 2022

Business App foundations (CEBD)

Business App foundations (CERT-BAPP1)	
Format	Online quiz and practical case
How often	On request
Prerequisite	Prior completion of FED01 training
Subjects covered	Creation of a user journey without help from the instructor
Availability	January 2022

4.2 Advanced certifications

Advanced Web (CEA01)

Advanced Web (CERT-WEB2)	
Format	Online quiz and practical case
How often	On request
Prerequisites	• Prior completion of FEW01, FEW02 & FEM01 training • Successful completion of CEBW
Subjects covered	Creation of a user journey without help from the instructor
Availability	February 2022

Advanced Business App (CEA02)

Advanced Business App (CERT-BAPP 2)	
Format	Online quiz and practical case
How often	On request
Prerequisites	• Prior completion of FED01 & FED02 training • Successful completion of CEBD
Subjects covered	Creation of a user journey without help from the instructor
Availability	March 2022

4.3 Expert certification

Expert (CEE01)

Expert (CEA01)	
Format	Online quiz and practical case
How often	On request
Prerequisites	• Prior completion of FEW01, FEW02, FEM01, FEM02 & FEA01 training • Successful completion of CEA01 & CEA02
Subjects covered	Creation of a user journey without help from the instructor
Availability	April 2022