

#### **Digital Experience Management**



# Ekara Platform

A single platform for access to all Ekara services



#### Your multi-service platform

Ekara Platform is the single access point to all Ekara services. It comprises 3 components:

- Ekara Portal, the web portal that provides all you need for advanced diagnostics and publishing quality reports
- Ekara Connect, a set of web services methods to integrate Ekara into your information systems
- Ekara Grid, the leading European and global DEM network



## The strengths of Ekara Platform









Europe's foremost DEM network SaaS or On-Prem: it's up to you!

A mobile app keeps you informed anytime, anywhere



Always up and running, 24/7, to monitor your applications

An analysis portal for advanced diagnostics

Configurable periodic e-mailing of reports

Alerts when incidents occur or even when your applications slow down

A SaaS platform in the cloud for fully delegated services

On-premise deployment for total independence

#### Ekara Portal, for advanced data-driven diagnostics

In a single, unified interface, Ekara provides internet and intranet synthetic (robot) measurements alongside metrics from real-user monitoring (RUM).

Whether your aim is to generate a monthly quality report, diagnose an incident, or monitor the progression of a deployment to production, Ekara Portal provides you with all the information you need.



#### Ekara Connect, to plug Ekara into your information system



Ekara Connect is a set of REST methods for automating tasks like:

- issuing scheduled reports
- connecting to your network monitoring
- opening support tickets
- exporting measures to a third-party system
- ad hoc execution of your scenarios (regression tests)

With Ekara Connect, you can integrate Ekara into your business processes with minimal effort.

# Ekara Grid, the leading European and global DEM network

Ekara Grid gives you the advantages of a unique analysis network:

- a mesh of 200 locations covering 6 continents
- positioned on 4 major global public cloud providers (AWS, Azure, Google, and Alibaba Cloud)
- with the vantage point of the premium European telecom providers (Orange, SFR, BT, Telefonica, Proximus, Telenet, Telia, CNC, and others)



## Ekara Platform, a single access point to all your Ekara services



Ekara by ip-label: Customers in 25+ countries. 10 billion data items analyzed daily. A global measurement network. Certified ISO 9001:2015. A network of certified partners. A trusted third party.

